DISABLED PERSON’S PARKING BADGE SCHEME (BLUE BADGE) – APPEALS PROCESS

Application received by Blue Badge Service

Assessed Eligibility

Information on Application meets qualifying criteria for issue – permanent and substantial disability, not intermittent or temporary, unable or virtually unable to walk

Assessed Eligibility

Applicant attends Blue Badge Mobility Assessment. Assessed as meeting qualifying criteria with a recommendation to issue.

Assessed Eligibility

Information on Application did not meet ‘Automatic’ qualifying criteria for issue i.e. lower Rate Mobility of DLA. Applicant under 65 years of age would be expected to appeal against DLA decision.

Assessed Eligibility

Information on Application did not meet criteria for issue i.e. intermittent or temporary disability or ability to walk excessive distances.

Assessed Eligibility

Applicant attends Blue Badge Mobility Assessment. Assessed as not meeting qualifying criteria for issue with a recommendation to refuse.

Stage 1 Appeal

Applicant must appeal in writing to the responsible Senior Officer within 28 days of the date of the letter refusing the issue of a badge. Appeal will be acknowledged within 5 days of receipt. Senior Officer will review all information available including any additional information supplied by applicant against Blue Badge Scheme eligibility criteria. The Senior Officer will either:

- Approve issue of badge
- Refuse issue of badge

Refuse issue of badge

Applicant provided with reason(s) for refusal and details on how to submit a further Appeal (Stage 2)

Seek recommendation of Mobility Assessor or require applicant to attend further Mobility Assessment to be carried out by different Independent Assessor but working to same guidelines and set criteria.

Badge to be issued

Badge to be refused

Badge to be refused

Applicant provided with full and detailed explanation of the reason(s) for refusal plus details on how to appeal against DLA decision. Details on how to appeal against decision to refuse badge also provided.

Stage 2 Appeal

A Stage 2 Appeal letter must be submitted to the Chief Officer within 28 days of the date of the letter refusing a badge at Stage 1, who will consider the available facts documentation and information relating to the application, and submit a recommendation on behalf of the Council.

Badge to be issued

Badge to be refused

Local Government Ombudsman – If you feel that the Council has not applied its policy in a correct manner then the matter can be brought to the attention of the Local Government Ombudsman.